

What's New at Crisp Street?

We're going to miss you.....



Dr. Ninan has been with us for the last 7 years and has decided to leave for pastures new. She will be doing some studying with a bit of travelling thrown in. Until we recruit a new doctor, Dr. Uzma Mahmood will be covering.

Will it be a boy or a girl?



Dr. Rawesh will be taking a year's maternity leave in preparation for and arrival of her baby. Our previous trainee, Dr. Jim Cole will be covering.

We wish them both the best of luck

Patient Participation Group

Our next meeting will be held at the Centre on 15th April 2014 between 6-7pm. Light refreshments will be provided.

Your say.....

If you would like to contribute towards our next newsletter, please let me know.

Janet Pascoe, Deputy Practice Manager

Booking Appointments

Are you pregnant and need to make an antenatal appointment with one of the doctors?

Do you have difficulty speaking English and need someone to help you translate?

Do you need to see the doctor about something that is quite complex?

These are some of the circumstances in which you need a double appointment. In order for you to obtain the care you need and to make your experience a positive one, there are times when a longer appointment is necessary.

You can do this whether you book online, over the phone or at the reception desk.

Tests and treatment abroad

We have patients from all over the world, who travel often, and also move from country to country.

We are aware that increasingly, many patients choose to have medical tests and investigations abroad, and even various treatments (including starting drugs, and having surgery).

It is very important that you let us know if you have had tests or treatments of any kind, particularly if you are continuing to take drugs prescribed overseas or have had major investigations.

Drugs can interact with others, and if we are unaware of what you are on, this could have serious implications for your health.

Also, if you have had investigations, it would be very helpful to know the outcome, so that we can use the results to help in your care.

Surgery abroad may need post operative monitoring, or require other tests; we can help if we have details of such procedures.

If you have records and letters of medical care abroad, which are in another language, it would be very helpful if you could arrange for this to be translated into English.